

# The ENDS™ Program

## Exclusive Next Day Shipping

[www.EMISecurity.com](http://www.EMISecurity.com)

### Save time on shipment.

The EMI Next Day Shipment Program saves you time when product availability is critical to meeting your customer's needs.

All products on most current released price list labeled "STOCK" are available via the EMI ENDS Program.

### Here's how the program works:

- Order any "STOCK" price list part numbers before 12PM CST by e-mailing EMI Customer Service at [sales@emi-america.com](mailto:sales@emi-america.com).
- Your order will ship the next business day.

### IT'S THAT SIMPLE!

### TERMS & CONDITIONS

#### 1. PO Placement Procedures

Orders received via email at [sales@emi-america.com](mailto:sales@emi-america.com) before 12PM CST will be shipped from EMI Security in Wisconsin the next business day. Shipment method will be standard ground shipment. Expedited shipping may be made available for an additional charge. If your order is received within the conditions stated above it will be processed and shipped next business day according to the shipping and freight policies noted in #4 below.

#### 2. Qualifying Products

ENDS terms & conditions apply only to the EMI standard products SKU's identified as "STOCK" on EMI's most current released price list.

#### 3. Shipment Quantity Restrictions

At EMI Security's discretion shipment quantity restrictions may be applied to a given order to ensure that all EMI customers receive a reasonable quantity of the products ordered during periods of high product demand or order volumes. In these cases the following maximum shipment quantity ceilings may be applied to ENDS orders. Your EMI Customer Service Representative will contact you within 24 hours to clarify your order status and explain available alternatives if your ENDS order is affected by this term.

#### 4. EMI ENDS Program Freight Policy

Standard EMI freight policy will be applied to qualifying ENDS orders.

##### 4a. EMI standard freight policy:

All EMI orders ship via UPS, Prepaid and Add unless otherwise specified by the customer. Please note that orders shipping FedEx will require extra business days to process.

The following modifications to the freight policy will be implemented for ENDS Program orders where applicable:

##### 4b. Mixed PO's

If a single Purchase Order contains ENDS & non-ENDS SKU line items, the order for ENDS SKU's will be processed and shipped per the terms of this program and the order for the non-ENDS SKU's will be processed and shipped under lead time confirmed at time of order. EMI Security will make reasonable efforts to process and ship non-ENDS SKU line items under the terms & conditions of the ENDS program in such cases, but is under no obligation to meet next day shipment terms for non-ENDS SKU's.

##### 4c. Freight policy for mixed PO's

Standard freight policy as stated in #4a above applies to entire order (i.e. if the order is split into two shipments to satisfy the ENDS shipping guarantee at the customer's request, freight will be charged for each shipment). Customers placing orders that fall into this category will be notified by a EMI Customer Service Representative and given the choice to separate or combine shipments and be advised of the cost and lead time implications of both alternatives.

**Please call EMI Customer Service at 800 628-5858 for details.**  
Or visit [www.EMISecurity.com](http://www.EMISecurity.com) for more information



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